Application Number:	09804728					
Filing Date:	13-Mar-2001					
Timig Date.	13-					
Title of Invention:	Method and apparatus for internet customer retention					
12.0.2 C) C \						
First Named Inventor/Applicant Name:	Kannan Srinivasan					
Filer:	Stanley D. Ference/Audrey Riddle					
Attorney Docket Number:	696.005					
Filed as Small Entity						
Utility under 35 USC 111(a) Filing Fees						
Description		Fee Code	Quantity	Amount	Sub-To USD	
Basic Filing:						
Pages:						
Claims:						
Miscellaneous-Filing:						
Petition:						
Patent-Appeals-and-Interference:						
Post-Allowance-and-Post-Issuance:						
Extension-of-Time:						
Extension - 1 month with \$0 paid		2251	1	65	65	

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Miscellaneous:				
Request for continued examination	2801	1	405	405
	Tot	470		